

# Clockwash Launderette



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## ClockClean Dry Cleaners

### Covid 19 Policy and Procedures

## Information for Customers

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The pandemic of Covid 19 has and will continue to affect all of our lives both directly and indirectly.

As a laundry and dry cleaners, we thought we would update all our customers on what we are doing to work safe and clean customers linen and clothing. Many of the new procedures we had in place in our industry previously. We are wiping down surfaces before and after use using Bacticiense and washing our hands between customers and gloves are worn where appropriate. Machines are cleaned between cycles.

Dry Cleaning process- The dry cleaning process using solvent perchloroethylene destroys the SARS COV2 virus which causes the Covid 19 (coronavirus) disease. We are following the Department of Health recommended practice of cycle lengths of 1 hour or more.

Wet Cleaning Process- The wet cleaning chemicals we are using contain anti bacterial cleanser which is effective on Covid 19 (SARS COV2) and the influenza viruses. Chemical data sheets are available upon request.

Laundry Process- We are following the Department of Health and NHS guidelines washing at 60 degrees Celsius where suitable, with 60 degrees being maintained for over 1 hour. We are again using antibacterial cleanser in addition to our detergent. This is particularly effective for those fabrics that cannot be washed at 60 degrees, as that would result in damage to the fabric, but they are still cleaned effectively. Chemical data sheets are available upon request.

All finished laundry and dry cleaning, is packaged in protective polythene to prevent any cross contamination.

We are practicing social distancing and are politely requesting, no more than 2 customers in the dry cleaning shop and no more than 5 customers in the launderette at any one time. Please observe the social distancing signs.

We are also offering a collection and delivery service which is particularly useful for those people who are either self-isolating or cannot visit our premises. We can take payment over the phone as well as cash. All vehicles are being cleaned internally daily.

We recognise the importance of knowing that your clothes and linen are cleaned effectively and safely whether it be for you or your business, we have confidence in our procedures, please do not hesitate to contact us for further information.