



Clockwash Launderette

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Terms of Business

Service Washes

Our service wash option is very popular both for domestic and commercial customers.

Service Washes are defined as when laundry is booked in with Clockwash Launderette to be laundered by a member of staff or management, as opposed to the self-service option of using the launderette machines. The service wash contract is between the customer and Clockwash Launderette not with the member of staff. All our staff are employees of the business not sub-contractors or self-employed, unlike some other launderettes.

There are various options for service washes, which the customer must specify when booking in laundry.

Dry and Fold Only

This is where laundry has been washed previously by the customer either in the launderette or at home and is brought in to be dried and folded.

Wash, Dry and Fold

This is where laundry is booked in to be washed, dried and folded. It is the customers responsibility to separate and specify between different loads, for example lights and darks. When a customer brings in multiple bags, they must specify whether they can be mixed or not. Please note customers must check their pockets etc as we are not responsible for colour runs and pens in pockets

etc. For hygiene reasons we are unable to go through dirty laundry prior to washing.

Wash, Dry and Iron

This is where, the additional service of ironing is provided. Customers must specify at the time of booking in, which items they want ironing. In the absence of this staff will use their discretion. We would not for example normally iron underwear or pyjamas etc.

The management do have a right to refuse any service washes on any reasonable ground, including hygiene.

Service Washes are undertaken at Clockwash Launderette during our attended hours which are: Monday-Friday 8.15am to 5.30pm and Saturdays 8.30am to 2pm.

Service Washes are performed on a first come first served basis, with the exception of ironing service washes can be completed by the following day. Same day service is available depending on how busy we are and is not always available.

If customers have any questions regarding our service wash facility please do not hesitate to speak to a member of staff.

Dry Only- Price is from £7.00 per dryer load.

Wash, Dry and Fold- minimum charge is £12.00 per wash load. For example two loads (lights and darks) would be £12.00 each so £24.00.

Ironing- Price on Application.